



TROX UK Quality and Improvement Policy

10.0 Edition

TROX  **TECHNIK**
The art of handling air

Quality and Improvement Policy – 10.0 Edition

By embracing a culture of Innovation and Continuous Improvement, TROX UK Ltd will continually grow and develop, to become the number one supplier of components and systems for air-conditioning and fire protection systems, in the markets we serve.

To achieve this we

- Utilise our Research and Development, Design and Manufacturing expertise to maintain our position at the forefront of product and system innovation.
- Work closely with all our customers (including Architects, Consultants, Developers and Contractors) and Suppliers to provide energy efficient products and solutions that aim to exceed all market expectations.
- Seek to continually drive improvement of our business processes, and thus our overall effectiveness, based on developing expertise and competence throughout our entire portfolio of employees.

We develop our systems and employees to meet the challenges of a constantly changing business environment through the adoption of:

- ISO 9001-2008 as our continual improvement Business Management System
- ISO 14001-2004 as our total Environmental Management System
- The Trox Production System (TPS) for lean manufacturing.
- Six-Sigma principles throughout the Company to provide the skills and methodology to help drive improvement activity.
- Modern ERP Information Systems to help deliver supply flexibility and responsiveness to our customers.
- Investors In People award to continually invest in our greatest asset.



Ian Sams
Chief Operating Officer for TROX UK Ltd

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