

TROX UK SUPPLIER APPROVAL PROCESS

We undertake an approval process designed to ensure suppliers meet the criteria we are needing from our supply chain partners. We issue supplier questionnaires, codes of conduct documents, undertake financial checks and carry out detailed audits. For contacts of significant value, reference is also requested.

For product based contracts, samples will be required for both Design and QA approval.

For Services contract, a test phase is commonly carried out.

Once part of the TROX UK Approved Vendor List, performance is monitored month by month using reporting data for On Time Delivery and Quality. A point scoring system is applied to not only highlight underperforming supplier, but to also demonstrate which suppliers are achieving KPI targets.

A 'Supplier of the Year' award is presented each year to our best performing supplier.

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Supplier of the Year 2014 'Belimo'

TROX UK Ltd



Caxton Way,
Thetford, Norfolk, IP24 3SQ, UK
Tel: +44 (0) 1842 754545
Fax: +44 (0) 1842 763051

General Enquiries –

info@troxuk.co.uk

Sales & Customer Services –

sales@troxuk.co.uk

Accounts –

accounts@troxuk.co.uk

Online-Services

TROX Academy

Your contact partner

Our Office London

Our Office Thetford

Service-Hotlines

Sales:

+44 (0)1842 754545

[Contact](#)

Service:

+44 (0)1842 754545

[Contact](#)

Technical service

+44 (0)1842 754545

[Contact](#)